

JOB DESCRIPTION

JOB TITLE: Field Service Technician

REPORTS TO: National Accounts Manager

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Provide hemodialysis water and solutions systems, maintenance and repair services to GE Osmonics customers as assigned
- Provide equipment operation and basic maintenance and repair training to customers as assigned
- Provide and maintain proper documentation of all services performed in accordance with defined work instructions
- Establish and maintain operation of local / regional service center as applicable
- Promote sales of GE Osmonics equipment, systems and other products
- Maintain assigned inventory of parts and materials

KNOWLEDGE, SKILLS, AND ABILITY REQUIRED FOR POSITION:

- 2 year degree in an electro-mechanical discipline or equivalent preferred
- Certification through BONENT, NNCO, WQA or other relevant professional organizations preferred
- 1 year minimum work experience in repair and maintenance of hemodialysis water and solution systems preferred or 3 years minimum work experience in repair and maintenance of Reverse Osmosis and related water treatment devices required

Page 1 of 2
Revised 05/03/07

- Valid driver's license required
- Ability to travel to overnight for multiple days as required
- Proficiency in MS Office applications
- Ability to work independently and prioritize service needs
- Excellent verbal and written communication skills

Employee's Name _____ (please print)	Supervisor's Name _____ (please print)
Employee's Signature _____	Supervisor's Signature _____
Date _____	Date _____